

AVEDA INSTITUTE DES MOINES

# COVID-19 Reopening Protocols

#SlowTheSpread

# Do you have these symptoms?

---

- Fever
- Cough
- Colds
- Headache
- Diarrhea
- Shortness of breath
- Sore throat
- Joint and Muscle Pain

If you have experienced any of these symptoms we ask that you not enter the salon location. We will work to reschedule your appointment 10-14 days later.

#SlowTheSpread

# Have you had Exposure?

---

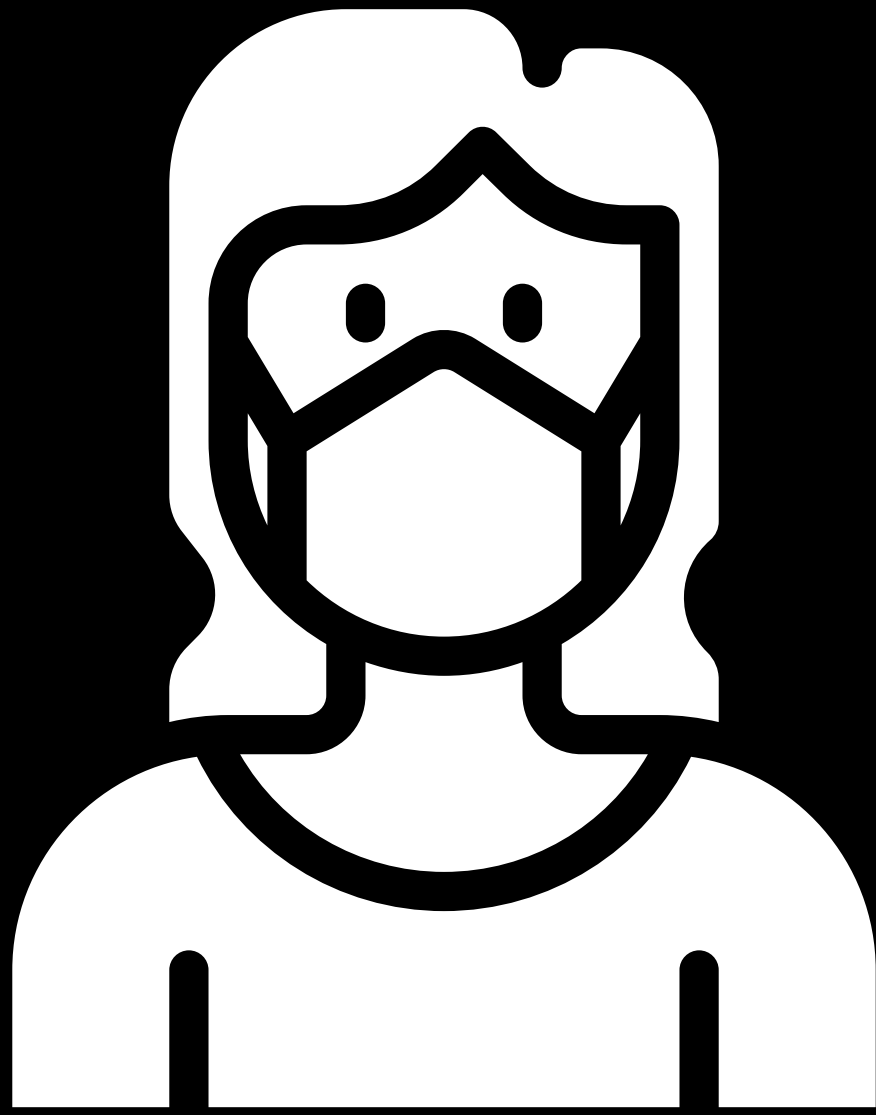
- Exposure to a confirmed COVID-19 patient
- Exposure to a Person Under Investigation (PUI) for COVID-19

If yes, we ask you not enter the salon location. We will work to reschedule your appointment 10-14 days later.

AVEDA INSTITUTE

# All Stylist and Guests must wear a mask.

---

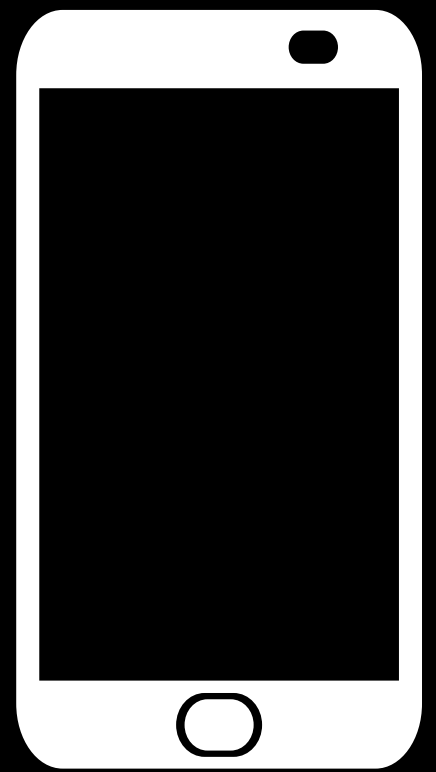


We will provide you with one if you don't have one.

To cut down on PPE usage we encourage you to  
bring your own reusable mask.

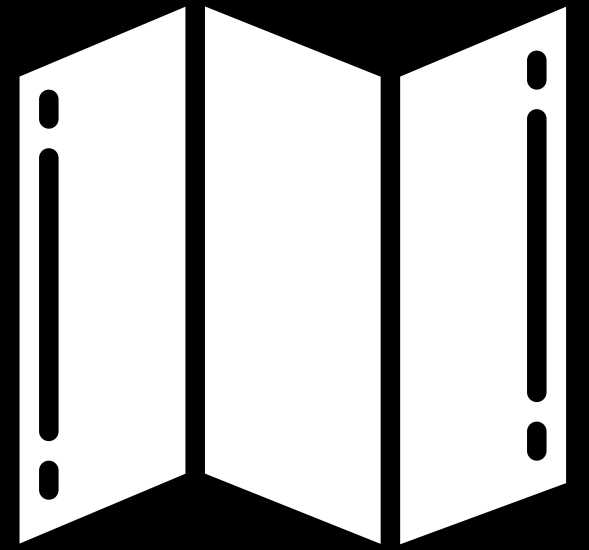
#SlowTheSpread

# Text/Call upon arrival.



- 
- We will be eliminating use of our waiting rooms.
  - When you arrive please text or call the salon number and let them know you've arrived.
  - When your stylist is ready for you they will greet you at the door.

# Essential Service Menu



- 
- To limit the time each client spends in the salon we will be implementing an 'Essential Service' Menu.
  - This menu is designed to ensure that all guests can be accommodated in a timely manner.
  - If you are a looking for a service we aren't currently providing, rest assured we will return to our normal service offerings when it is possible to do so.

#SlowTheSpread

AVEDA INSTITUTE

# Essential Service Menu

---

- Root-Touch Up
- All Over Color
- Partial-Foil
- Partial-Foil w/ Root Touch up
- Full-Foil
- Dry Haircuts
- Extension Removal
- Nail Services
- Massage
- Esthiology



#SlowTheSpread

# Increased Sanitation and standards.

---

- All guests/staff will have temperature taken on arrival.
- Stations will be sanitized after each guest.
- Tools will be sanitized after each guest.



#SlowTheSpread



# Changes to services

---

- No blow-outs
- No hand/shoulder/neck massages
- No beverage service
- No nose waxing, facials or makeup
- No lip, chin, cheek waxing
- No magazines or iPads
- No couples massage
- Appointment Only

In an effort to reduce exposure for clients and staff, our services will look a little different. We ask that only guests with appointments or purchasing retail enter the institute. We appreciate your patience as we begin to reopen.

#SlowTheSpread

# Prior to Service

---

- Come with clean dry hair
- Arrive at scheduled appointment time
- If you used box color - don't worry we won't judge - let your stylist know.



#SlowTheSpread

AVEDA INSTITUTE DES MOINES

**For further assistance, please contact:**

Aveda Institute Des Moines

[kirstenl@avedaiowa.com](mailto:kirstenl@avedaiowa.com)

or

[joer@avedaiowa.com](mailto:joer@avedaiowa.com)

**#SlowTheSpread**